



**CHANGeworks**

Delivering positive low carbon living

---

# **Support for Housing Associations**

**Sharon McIntyre, Operations Director**

# What we do

We collaborate with Scottish Government agencies, local authorities, housing associations, business, schools, community groups and individuals to:

- ✓ Improve energy efficiency
- ✓ Reduce fuel poverty
- ✓ Prevent waste
- ✓ Inspire and scale up low carbon behaviours



# Holistic solutions

30 year track record of working closely with Housing Associations to improve energy efficiency and tackle root causes of fuel poverty



Energy Efficiency + Renewables + Fuel Prices + Household Income +  
Behaviour change

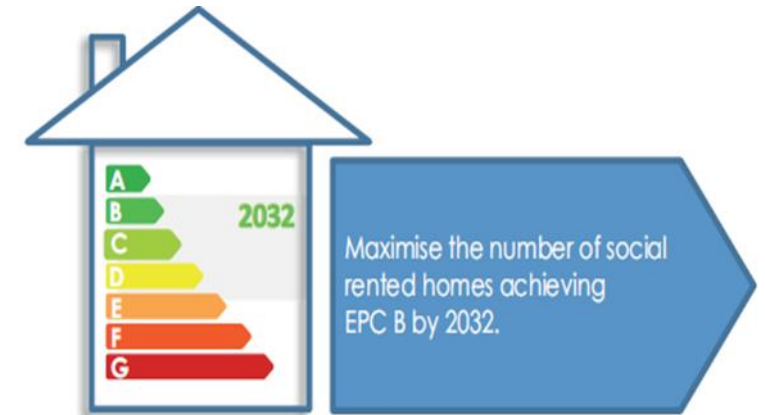
# Our services

---

- Home Energy Scotland South East and Highlands and Islands (Energy Saving Trust)
- Affordable Warmth Advice
- Waste Prevention
- Project Management & Consultancy
- Behaviour Change
- R & D

# EESHS 1 & EESHS 2 modelling

- Cost Benefit Analysis to understand the implications of EESHS2 across property portfolios.
- Inform Housing Associations housing stock strategy to meet standards set within EESHS and EESHS 2



# Towards Net Zero Carbon 2045

---



- **Cutting Edge** - develop local energy system innovation projects such as: battery storage (domestic and commercial), vehicle to grid (V2G), low carbon heat and generation.
- **Service Improvement** - getting the best out of new systems, District Heating support service (new and existing)
- **Behaviour Change** - people focused system change (policy and practice)



# What works – bespoke delivery

Changeworks provides a bespoke mix of approaches designed around YOUR needs.

- Community Engagement
- Telephone/Digital advice
- In-depth casework
- Interactive workshops
- Advice surgeries
- Expert advice
- Strategies, Tools, Resources
- Energy Champion training



*“Changeworks is an organisation with a wealth of experience in delivering energy efficiency services... Changeworks have a very proactive approach, and are very good at trying different methods of engaging with people and partners to get the best results for both”*

Almond Housing Association

# Addressing key challenges

---

- Nearly all respondents (99%) to our stakeholder survey (49% housing association staff) considered **energy issues (fuel poverty and energy efficiency)** to be important or very important to their tenants.
- Advice on fuel debt was considered to be a critical type of advice.



# Our offer: high value partnerships

---



## Solutions focus

- Improve Energy Efficiency
- Low Carbon Heat
- Tackle Fuel Poverty
- Reduce Waste
- Change systems & cultures
- Research & Development

# Keep in touch

---



**Call** 0131 555 4010

**Visit** [changeworks.org.uk](http://changeworks.org.uk)

**Sign up** for updates and insights at  
[changeworks.org.uk/subscribe](http://changeworks.org.uk/subscribe)

**Changeworks ~ delivering positive low carbon living**

**Follow us on**

