



Ferguslie Group
together we grow

Group Chief Executive Officer
Catrina Miller

Content

Introduction

SHR – Brief Recap

**Assurance Statement & Standards of Governance and
Financial Management**

Journey so far

The future with new opportunities





Ferguslie Group

together we grow



Ferguslie Park

Housing Association

together we grow



Tannahill Centre

together we grow



Ferguslie Park Housing Association

together we grow

FPHA owns and managed has 804 properties

Core Values include compassion, inclusion, integrity
& professionalism





Tannahill Centre
together we grow





Opened in April 1995

- 7 commercial leaseholders
- 7 community spaces
- Community Café
- Established as a subsidiary of FPHA in 2006
- Failed bid to redevelop the Centre in 2009
- Self ran café in 2015





Statutory Intervention - Brief recap

- Highlighted to SHR in September 2015 that there was issues.
- December 2015 investigation found evidence of inappropriate payments and flawed decision making. It found that a senior manager had acted out with delegated authority and had misled the board. The investigation also found governance and financial management weaknesses.
- Statutory intervention began in February 2016 which brought in a statutory manager and 3 appointees.
- Enough improvements made by January 2018 to enable the removal of the statutory manager.
- Statutory intervention ended September 2018 and appointees stood down from the Board.

Assurance Statement & Standards of Governance and Financial Management

- External appointed statutory manager has assessed all standards and with the assistance of staff, improvements have been made and reported to SHR along the way
- No areas of non-compliance
- Areas of partial compliance known and timetabled for improvements and progress reported to the Board quarterly.
- Board have been on the improvement journey and should feel confident enough to sign Assurance Statement





Journey of Rejuvenation

- During intervention full SMT was interim
- Group Chief Executive appointed who then appointed rest of SMT
- Staff restructure approved earlier in the year could be progressed
- Staff morale was pretty low although this was proportionate to what the staff team had worked through and high level of positivity for the future
- Remaining training for Board Members such as Challenge Training
- New members of the board attended the FLAIR Academy for training
 - enthusiastic, knowledgeable

Rebuilding Partnership

- Tenants
- Local Community
- FLAIR
- SFHA, TPAS, GWSF & SHN
- RENFREWSHIRE COUNCIL
- Local businesses both non profit and profit.



Culture

Now strong enough to be

- Honest and open
- Straightforward & approachable
- To have a can do attitude
- Staff are empowered to make a difference



Internal Audit

Used as a tool to assure Board that systems in place are working and staff operating them correctly.

During 2018/19 Wylie & Bissett carried out 6 areas of audits.

5 assessed as strong and 1 substantial

4 medium recommendations and 11 low recommendations.



Improvements to Homes



In only a year we have managed to replace

73 new gas boilers

178 new bathrooms

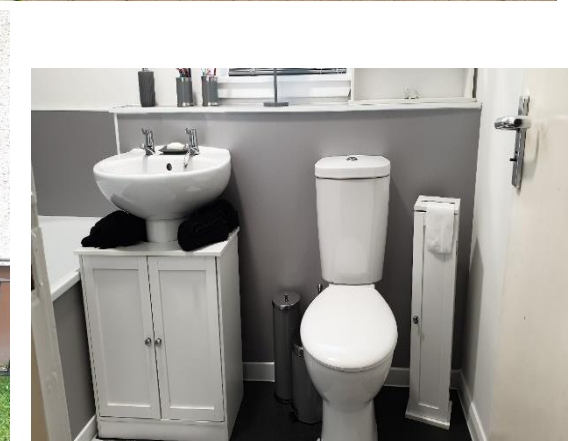
23 new kitchens

304 properties with new windows and
external doors

10 new close entry systems

10 tenements freshened up with a new
paint scheme

Satisfaction levels at completion averaging
97%



Self Reliant Groups (Micro Businesses)



SRGs are groups of people who come together to support one another, save together, learn a skill together and use this skill to generate an income for them and their families

- 98 people in total supported
- 13 small businesses started
- 27 qualifications gained
- 18 people finding employment

“I’ve had my hard times and been on my own. Andy told me about the SRG. I’ve fallen in love with where I live again.”

SRG Member


The Future with New Opportunities

- New business plan being developed for 2020/2023
- Selected for the “Next Steps” project with TPAS & SG
- Refurbished office
- Looking towards future proofing the Tannahill Centre
- How to bring new opportunities to the area.





FERGUSLIE COMMUNITY CHOICES



PEOPLE FROM FERGUSLIE PARK AGED 8+
CAST YOUR VOTES AT THE

COMMUNITY VOTING DAY

Saturday 30th March 2019
12pm-3pm
Tannahill Centre

Participatory Budgeting (PB) means the community decide which projects will get their share of the £25,000

FOOD • FUN FOR ALL • COMMUNITY

