

TEC in Housing

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TEC in Housing

31 October 2019



What's in this
for you?

- Why is connectivity so important
- Connectivity in context
 - TEC Ready
 - TEC Charter
 - TEC in Housing

Why is connectivity so important?

Business Case

Customers can engage with you online

Digital asset management

Customers will expect it

Central to social landlords

Tenants have better lives

Successful communities

Rental income keeps coming in

Social Case

Digital inclusion

Financial inclusion

Social inclusion

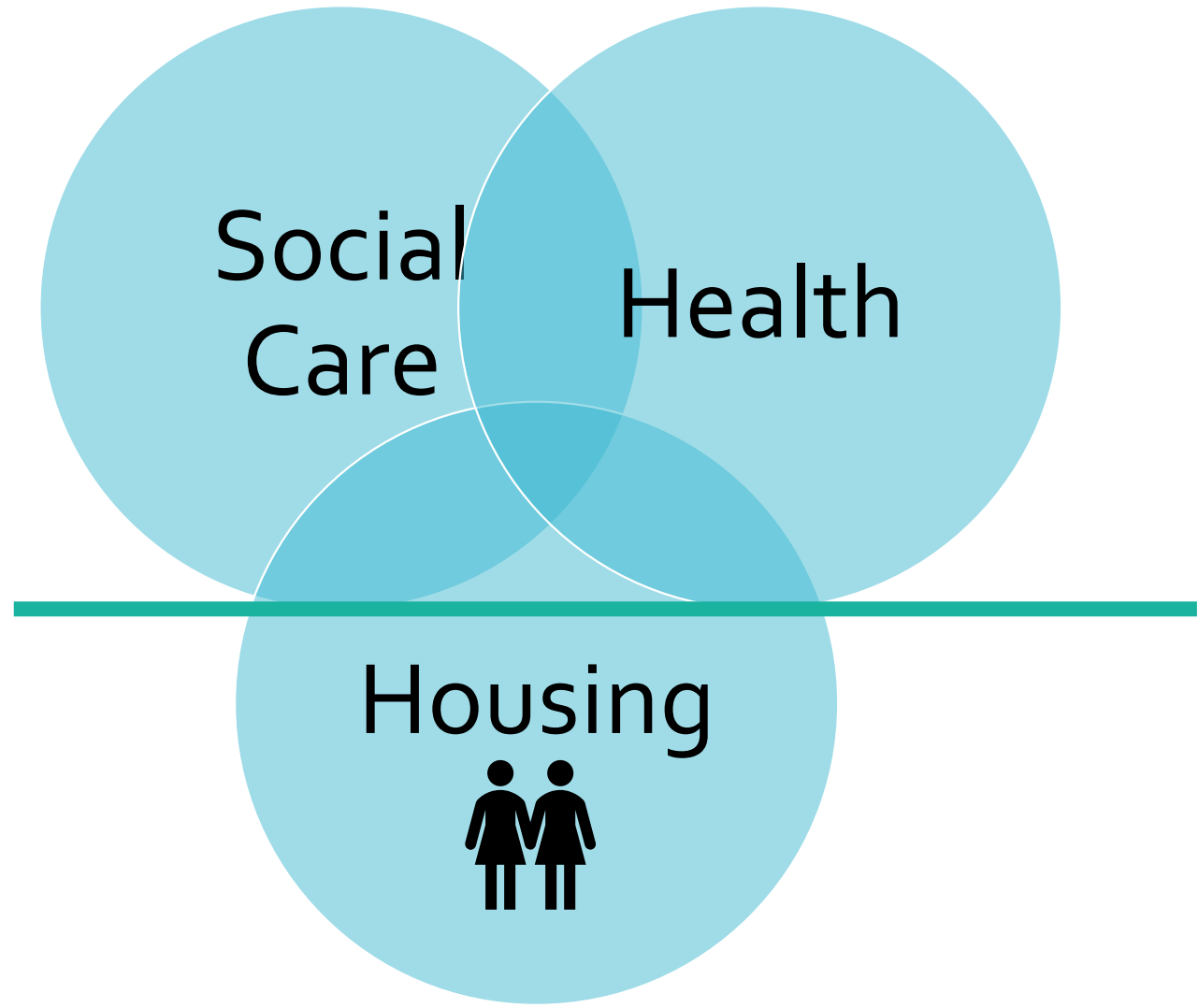
Wood for
trees?



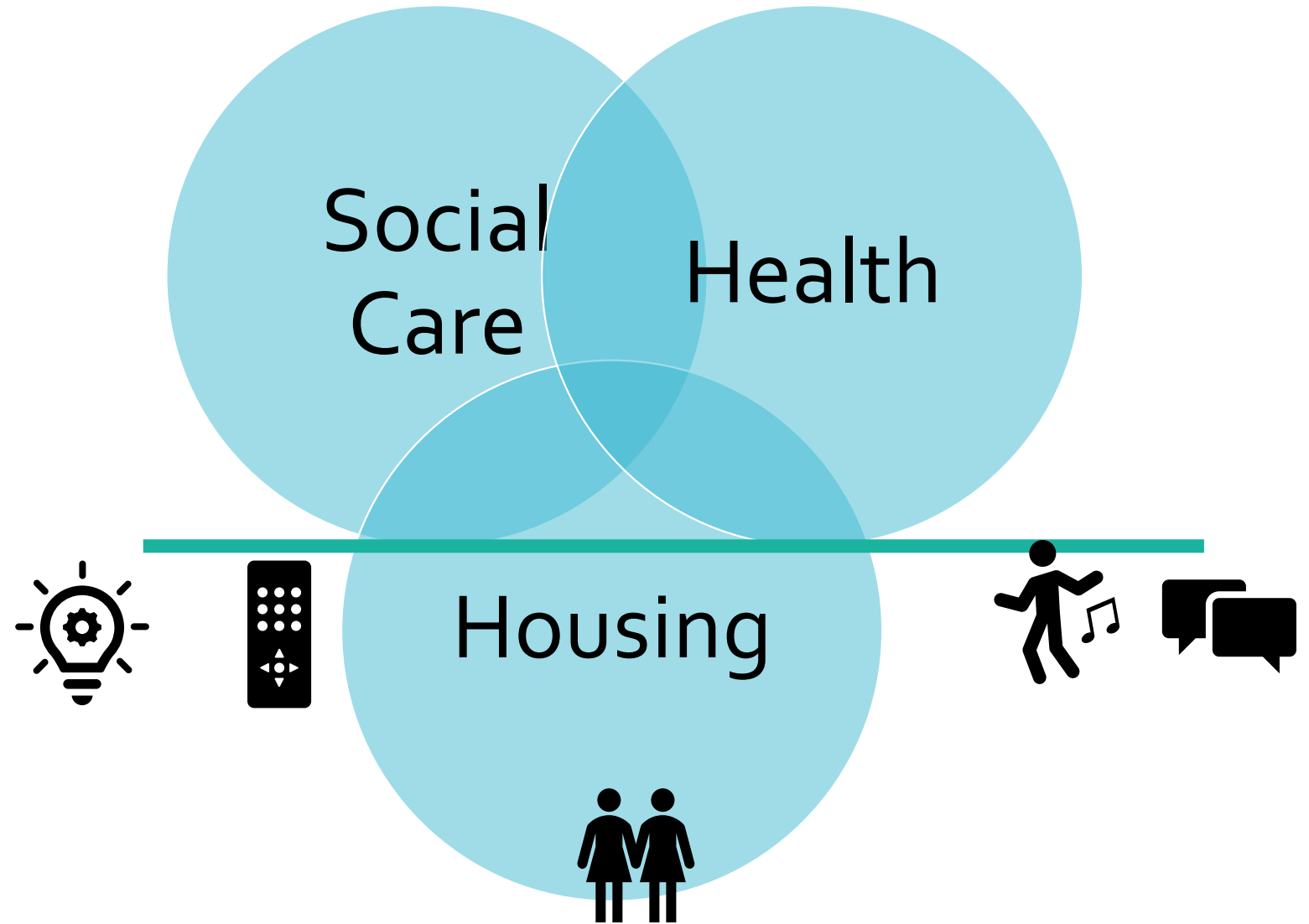
How do you
climb a
mountain?



Connectivity in Context



What can
social
landlords do?



TEC Ready

- **TEC Ready** - 2 year programme, showcasing reach and contribution of housing
- Funded by the Scottish Government's TEC Programme and supported by key partners, SFHA hosting
- Project legacy includes: www.techousing.co.uk and **TEC in Housing Charter**



www.techousing.co.uk

- **TEC Ready** - Reflecting the reach of the sector
- Encouraging involvement – 2 major events, project funding
- Awareness raising
- Website – platform for project and resources
- 6 case study examples:
 - **Aberdeen City Council - MyChoice**
 - **Albyn Housing Society – Fit Homes**
 - **Blackwood – CleverCogs**
 - **Loreburn Housing Association – ARMED**
 - **Perth and Kinross Council – TEC Strategy**
 - **Tighean Innes Gall – A Tablet for the Patient**





[HOME](#) • [ABOUT TEC READY](#) • [TEC HOUSING SOLUTIONS](#) • [THE TEC IN HOUSING CHARTER](#) • [RESOURCES](#) • [CONTACT](#)

Welcome

We've developed this website as part of the Scottish Government-funded Technology Enabled Care (TEC) Ready programme, which supports the valuable contribution that the housing sector is making to the use of TEC in housing.



Offering a source of inspiration, the website showcases some of the ways in which housing organisations are already using TEC to deliver housing solutions

Search ...

- FANCHEA KELLY, CHIEF
EXECUTIVE OF BLACKWOOD
AND CHAIR OF TEC READY
TALKS ABOUT TEC -



- CREATING HOUSING
SOLUTIONS THROUGH
TECHNOLOGY -





Key themes

- Person-centred approaches
 - Service redesign
 - Workforce development
 - Partnership working
 - Connectivity
 - Funding
-
- September 2018 event – **Creating Housing Solutions Through Technology**





7 Charter Pledges

- Pledge 1 – Opportunity and solution focused
- Pledge 2 – Engaging with the customer
- Pledge 3 – Working in partnership
- Pledge 4 – Preventative analytics
- Pledge 5 – Service redesign
- Pledge 6 – Supporting the workforce
- Pledge 7 – Getting the infrastructure right

Commitment to at least 3 Pledges required – with options:

- Have already achieved
- Are working towards
- Are aspiring to
- Aren't signing up at this point





Benefits of signing the pledge

- Value signal – commitment to tenants
- Tool to help plan your activity
- Charter Forum Group – exclusively for Charter signatories



TEC in Housing

2019 – 2021

- TEC Coordinator
 - Business of TEC
 - Awareness Raising
 - Engagement
 - Health and well-being



Final word



Call to action:
Sign the Charter
Go away, take-it-up, move
ahead
www.techousing.co.uk

