

# Housing Now, Housing's Future

## Strategic Event Series 2021

**CLIMATE CHANGE AND SUSTAINABILITY**

## Programme and FAQs

# Housing Now, Housing's Future

## One event, four days

**The social housing sector is facing unprecedented challenges as a result of the coronavirus pandemic, and it's never been more important that senior staff are equipped to deal with immediate priorities and to anticipate the future.**

SFHA has created Housing Now, Housing's Future, a series of high-level virtual events for senior staff and governing body members which will ensure our sector continues to thrive and remains resilient.

Taking place over four half-day sessions in February and March, each event will feature keynote addresses, panel debates and group discussions, covering the most pressing challenges for us in 2021 and beyond.

The events will feature speakers from government as well as the third, public, private and housing sectors, including housing colleagues from across the world.

You will be joining senior colleagues from across the social housing sector, and beyond, to explore current key issues, challenges and opportunities from a strategic perspective.

You will be learning and sharing experience and playing your part in shaping the social housing sector's future.



## There's more to come

[Click here](#) to see the full programme for the Housing Now, Housing's Future series.

**POVERTY AND  
INEQUALITY**

18 February 2021

**DIGITAL  
EMPOWERMENT  
AND LEADERSHIP**

25 February 2021

**OUR SECTOR,  
OUR PEOPLE**

4 March 2021



# Housing Now, Housing's Future – Climate Change and Sustainability

## Climate Change and Sustainability

Programme Day One  
Thursday 4 February

This is a key year on the journey to net zero; the Scottish Government has now published its Heat and Buildings strategy and an update to its Climate Change Action Plan. The end of the year will also see Glasgow host COP26. The social housing sector is already leading on addressing climate change and promoting sustainability.

This conference will provide an opportunity to look at best practice and lessons learned – as well as discussing how social landlords can do more, including with support from SFHA and our key partners.

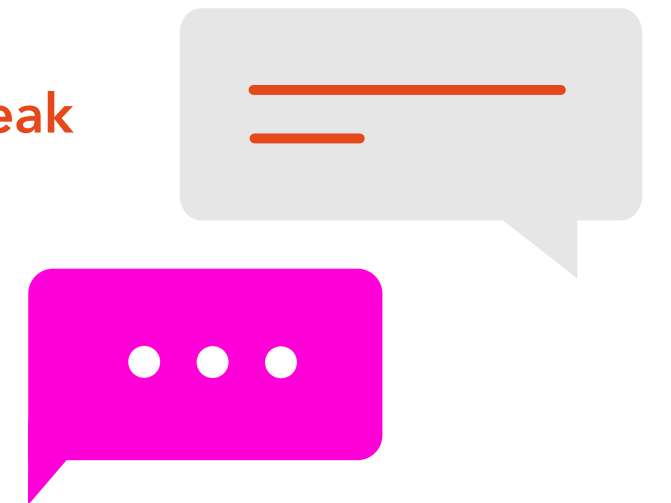
09:35–09:45  
**Chair's opening remarks**  
*Stacey Dingwall, SFHA*

09:45–10:25  
**Collaborative commitment on climate: learning from Greater Manchester and Wales**  
*Alastair Seaman, Keep Scotland Beautiful;*  
*Dave Coleman, Managing Director of the Carbon Literacy Project;*  
*Brian Gannon, CEO West of Scotland Housing Association;*  
*Robin Lawler, former CEO of Northwards Housing (Manchester)*  
*and past president of the Chartered Institute of Housing;*  
*Richard Mann, Deputy CEO and*  
*Group Director Operations, United Welsh.*

Keep Scotland Beautiful provides specialist climate emergency training and advice for the Scottish social housing sector that builds on and shares best practice examples from across the UK. In this opening session we will be joined by speakers from Scotland, England and Wales who will share their experiences and shared learnings on how we can play our part in Scotland's transition to a low carbon future.

10:25–10:40  
**Q&A**

10:40–11:05  
**Networking break**



11:05–11:45  
**Breakout Sessions**  
See next page for details



# Housing Now, Housing's Future – Climate Change and Sustainability

## Breakout Sessions

11:05–11:45

1

### Breakout one: Electric vehicles

*Sandra Lindsay & Craig Veldon, Springfield*

Scotland's decarbonisation means that electric vehicles (EVs) are becoming more and more commonplace – which has design considerations for housing developments. This session will look at best practice for including EV charging points within plans, including how to avoid maintenance and management issues further down the line.

2

### Breakout two: Existing Homes Alliance

*Gillian Campbell, Existing Homes Alliance;  
Duncan Smith, Renfrewshire Council*

The end of 2020 saw the publication of some key documents from the Scottish Government which are of significance to the sector, including an update to the Climate Change Action Plan and a policy statement on hydrogen. 2021 will also see the Heat in Buildings Strategy and the long-awaited Fuel Poverty Strategy. This session will provide an overview of what's in some of these key documents and discuss the work of the Existing Homes Alliance in this area, a key partner of SFHA.

3

### Breakout three: Tenement retrofit

*Patrick McGrath, Southside  
Housing Association; Chris Morgan,  
John Gilbert Architects*

Retrofit of existing stock is a key challenge for RSLs, particularly as more government standards and regulations are brought forward as we aim for net zero by 2045. Certain property types pose bigger challenges than others – tenemental stock being amongst these. A project commissioned by Southside Housing Association in Glasgow, and led by John Gilbert Architects, will see the retrofit of an entire tenement block to the Enerphit standard – and offer key lessons and insight for others grappling with this issue.

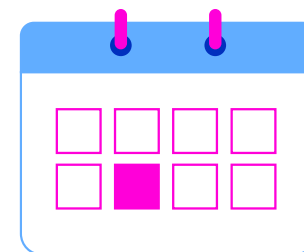
4

### Breakout four: Increasing impact with a holistic approach

*Gary Miller, Shane Donnellan and  
Lauren Salmon, Changeworks.*

With 12 years to meet the challenging 2032 Energy Efficiency Standard for Social Housing post-2020 (ESSH2) target, Changeworks is taking a lead role in supporting housing associations to shape a more strategic and holistic approach to future proofing the existing housing stock and supporting tenants. This session will cover key considerations for maximising the effectiveness and impact of installations, strategic asset management and tenant engagement.

**Can't choose?** Conference sessions are recorded and available to access on demand for three months. Sign into the platform to catch up on anything you miss.





# Housing Now, Housing's Future – Climate Change and Sustainability

11:45–12:10  
**Networking break**

12:10–12:40  
**Certified sustainable housing label**  
*Jon Turner, Link Group;  
Ad Hereijgers, RITTENWALD Consulting  
Craig Mcleary, Lloyds Bank*

Link Group has become the first housing association in Scotland to achieve an internationally recognised accreditation, the 'Certified Sustainable Housing Label', awarded by RITTERWALD Consulting. The accreditation assessment process looks across the organisation and tests performance against internationally recognised ESG metrics. This session will hear from Link Group Chief Executive Jon Turner on why this is so important to the organisation, as well as the benefits and opportunities it opens up for the future.

12:40–12:55  
**Q&A**

12:55–13:30  
**Lunch break**

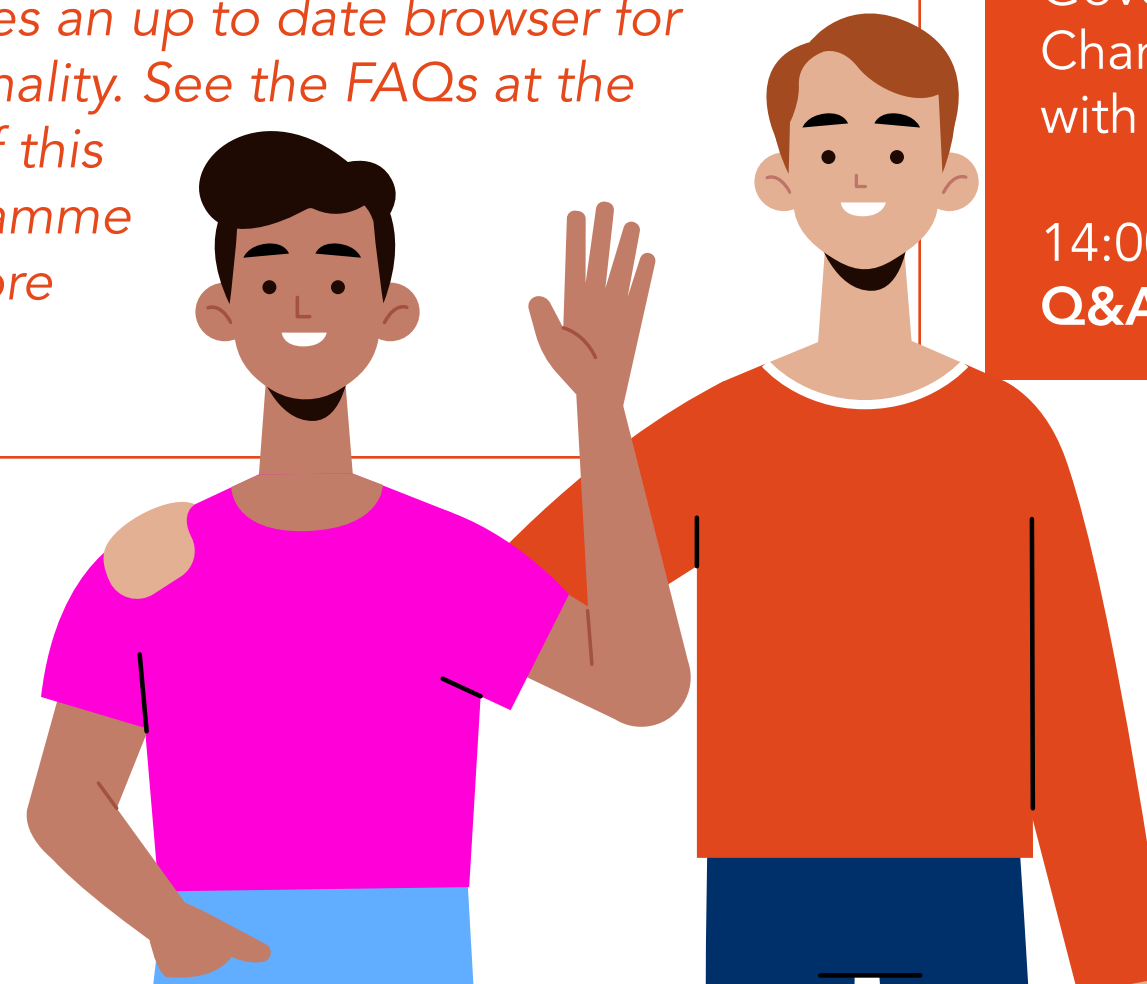


**Sponsors' Lounge**

During lunch come along to the Sponsors' Lounge and meet the team from **Changeworks** and hear how they can support you.

[www.changeworks.org.uk](http://www.changeworks.org.uk)

**Please note** the Sponsors' Lounge requires an up to date browser for functionality. See the FAQs at the end of this programme for more detail.



13:30–14:00

**Working in partnership to tackle climate change and improve energy efficiency: SFHA, Changeworks and the Scottish Government**

*Catriona MacKean and Gareth Fenney, Scottish Government;  
Sally Thomas, SFHA; Teresa Bray, Changeworks;*

Conference sponsor Changeworks works closely with the Scottish social housing sector, supporting many SFHA members to deliver low carbon heat and power, warm and energy efficient homes, and inspire low carbon behaviours. The closing session will hear from SFHA and Changeworks Chief Executives Sally Thomas and Teresa Bray on why the two organisations will be increasing their joint working for the benefit of SFHA members.

They'll also be joined by Catriona MacKean, Deputy Director of the Scottish Government Better Homes Division and Gareth Fenney of The Energy and Climate Change Directorate, who will discuss how the government will work more closely with the sector and SFHA as it accelerates its work on the 2045 net zero target.

14:00–14:15  
**Q&A**

14:15  
**Chair's closing remarks and close**

# Housing Now, Housing's Future

## Exhibitors

### Virtual Exhibition Zone

This may be a virtual event, but you can still interact with SFHA Associate Members in the **Sponsors' Lounge** and **Virtual Exhibition Zone**.

You will be able to visit the stands, live chat with the exhibitors and take a virtual tour of their products and services without leaving your desk.

SPONSOR OF DAY ONE – CLIMATE  
CHANGE AND SUSTAINABILITY:



SPONSOR OF DAY TWO –  
POVERTY AND INEQUALITY:



intratone



SCOTLAND  
EXCEL

Aspen



utility aid

SELECT

pfh | Scotland





# Housing Now, Housing's Future

## Virtual Conference FAQs

SFHA Live! Housing Now, Housing's Future is hosted by Crowdcomms virtual conference platform. Below you will find some advice to help you get the most from the platform.

### What is an SFHA Live! virtual conference?

Live and recorded sessions, virtual Q&As, chat and polling will create an innovative, interactive and engaging digital conference experience. You can access on demand content from virtual conferences for three months after the event so you can watch at anytime and anywhere that's convenient to you.



### Internet Browser

- For best results, please use Chrome, FireFox or Edge.
- To visit the Sponsors' Lounge, you will need to be using an up-to-date version of your browsers.
- The latest versions of Chrome, FireFox, Edge (Chromium) and Safari 14+ are all supported.
- Safari is the only supported browser for IOS devices.
- Older browsers such as Internet Explorer are not supported.

### Watch a session

- On the left-hand side menu, click on the tab called 'Agenda'
- Click on the session you want to watch
- Watch the live stream!

### What if the streaming link doesn't work?

- We recommend you take a moment to check the link is working and familiarise yourself with the platform before the event.
- Check your internet connection.
- Try clearing your cache
- Ensure that your internet browser allows pop-up windows to automatically open.
- Try a different internet browser
- Check you are not logged into a VPN or remote desktop server

### Sound/Playback

- If you can hear echo or the live stream being played twice please check you do not have duplicate tabs or pop-out screens open.
- If the problem persists, please close the online app and browser completely and restart in a new window.

# Housing Now, Housing's Future

## Virtual Conference FAQs (cont.)

### Missing Q&A, Polling and Feedback Buttons

The Q&A button, polling button and feedback buttons should be visible at the very top of the page, once you have clicked onto the session. If you cannot see the buttons, please check you are scrolled right to the top of the page.

### Ask the speaker a question during a session or a Live Q&A

- On the left-hand side menu, click 'Agenda'
- Click on the session you want to ask a question about
- Click on the Q&A icon at the top of the screen/ Click 'Ask a Question'
- Type your question into the box (max. 500 characters), then click 'Submit'
- Questions will be moderated by the chair
- Please note, you will not be able to participate in live Q&A if you are watching on demand.

### Pop up mode

When using pop up mode the video may stop. To resolve this hover over the video and press play again. This should allow you to play the stream whilst on another browser or screen.

### What if I am late?

Don't worry, you can join the live stream at any time and the sessions are available on demand for three months after the event

### Networking and comfort breaks

You may notice there are slightly more breaks than our usual face to face events, this is because we need to set up the technical feeds with each speaker for every session. Why not use the time to visit the different areas of the platform including the exhibition, innovation station or the activity feed or just use the time to grab a tea or coffee and stretch your legs.

## Have another question?

On the day you can access the **Virtual Helpdesk** from the conference menu.

At other times, please email our events team on [events@sfha.co.uk](mailto:events@sfha.co.uk)

