



Digital Grouped Living Solutions

Scottish Federation of Housing Associations

Introducing SmartTEC

- Appello Cloud Services
- Smart Living Solutions
- SmartConnect

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Appello Cloud Services

Appello Cloud portfolio

- **Supported by a suite of connected cloud services**
- **All solutions provide end to end digital communication using VoIP and open UK and European standard protocols – No Dial Back here to international mobile numbers**
- **Tested with Legrand Jontek, Enovation UMO and Appello Carenet**
- **All Appello cloud services fully interact within the suite**



Manage and control your site equipment from anywhere



Manage equipment across a portfolio of properties



Integrate and analyse 3rd party wellbeing technologies



Access and update customer information anywhere



Unprecedented ability to manage digital calls



Mitigate risks of call failures on analogue equipment



SmartTEC

Our digital hardwired innovations:



Smart Living Solutions



SmartConnect



Mitigating the risks of a digital network upgrade

The options

	Analogue	Appello DigitalBridge	Hybrid Solution	SmartConnect	Smart Living Solutions
Digital Network Ready (Mitigated Call Failures)		✓	✓	✓	✓
Dual Speech (i.e Normal two-way conversation)		✓	✓	✓	✓
3s Connection Speed to the monitoring centre			10 - 30s	✓	✓
Simultaneous Calling (no call queues)			Max 2	Max 4	✓
I'm OK notifications			*	✓	✓
Cloud Management application			*	✓	✓
Video/Voice Calling			*		✓
Integrated Video Door Entry			*		✓
Wifi / Bluetooth Connectivity			*		✓
Customisable and branded user interface					✓
Application for functionality on personal devices					✓
3 rd Party Integrations					✓

* Model Dependent



Smart Living Solutions

appello

Integrating and measuring inclusion
and engagement
effectively across



Smart Living Solutions

Features Snapshot

LivingHub

- Multiple screen sizes available
- Customisable User Interface
- Multi language User Interface
- Branded User Interface
- Wi-Fi hotspot
- Bluetooth connectivity
- Customise features available to your customers

Core Features

- Digital emergency alarm
- Non-emergency staff calling
- Room to Room voice/video calling between residents
- Resident to resident messaging
- Video door entry
- 'I'm OK' notifications
- Inactivity monitoring
- Site messaging
- Intruder alarm

Add-on Services

- Access to online services such as housing association applications
- Wi-Fi hotspot, to provide residents access to internet*
- Bluetooth connectivity
- Suite of assisted living devices to create tailored package of care.
- AppelloApp offering connectivity where ever you are on your own mobile device **
- Home automation including remote control of blinds, lights, heating

* Additional charge for this facility £3 per month

** Additional charge for this facility £1 per month



SmartConnect

appello



SmartConnect

AppelloHQ

- + Staff management application
- + Service usage data
- + Accessible remotely



SmartConnect

Video DeskPhone

- + Call residents
- + I'm OK notifications
- + Video Call





SmartConnect

Hard wired social alarm system

- Fully digital Speech Module designed to easily replace existing analogue units using legacy bus wiring (or cat 5/6 structure cabling) in current residential scheme environments
- integral Door control with Door privacy option, large illuminated alarm button, “I’m OK” as well as “Away” feature
- High quality hands free full duplex speech
- Supports connectivity for wired triggers, sensors and relay output in the home
- 24 hour battery back up
- Twin servers for added resilience
- Broadband connectivity with 4G SIM backup
- Compatible with Cair and Tunstall telecare peripherals providing interoperability of devices to truly meet individuals needs
- Advanced Fault monitoring with built in redundancy, offering remote fault detection and diagnostics using active polling and 1 faulty module cannot affect the rest of the site even on legacy cabling
- Public Announcement (PA) feature included
- Supports over-the-air (OTA) configuration and programming

The background features a dark blue gradient with bright, out-of-focus light spots (bokeh) and a network diagram of interconnected nodes and lines in the upper right corner.

What's Next?

appello

“

Councils need to develop procurement specifications that extend to include performance, reliability, availability, and interoperability.

Angus Blair-Hart, Chief Executive
FMA

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Thank you for listening

**To register for the SmartLife
Launch on the 25TH of May
please use the following link**

https://us02web.zoom.us/webinar/register/7816184107253/WN_h7hip_n9QK_S2q-8Nlfikrw

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