# appello

# Digital Grouped Living Solutions

Scottish Federation of Housing Associations

## **Introducing SmartTEC**

- Appello Cloud Services
- Smart Living Solutions
- SmartConnect

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# **Appello Cloud Services**





## **Appello Cloud portfolio**

- Supported by a suite of connected cloud services
- All solutions provide end to end digital communication using VoIP and open UK and European standard protocols – No Dial Back here to international mobile numbers
- Tested with Legrand Jontek, Enovation UMO and Appello Carenet
- All Appello cloud services fully interact within the suite

Manage and control your site equipment from anywhere



Integrate and analyse 3<sup>rd</sup> party wellbeing technologies



Unprecedented ability to manage digital calls

Manage equipment across a portfolio of properties



Access and update customer information anywhere



Mitigate risks of call failures on analogue equipment



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## **SmartTEC**

Our digital hardwired innovations:







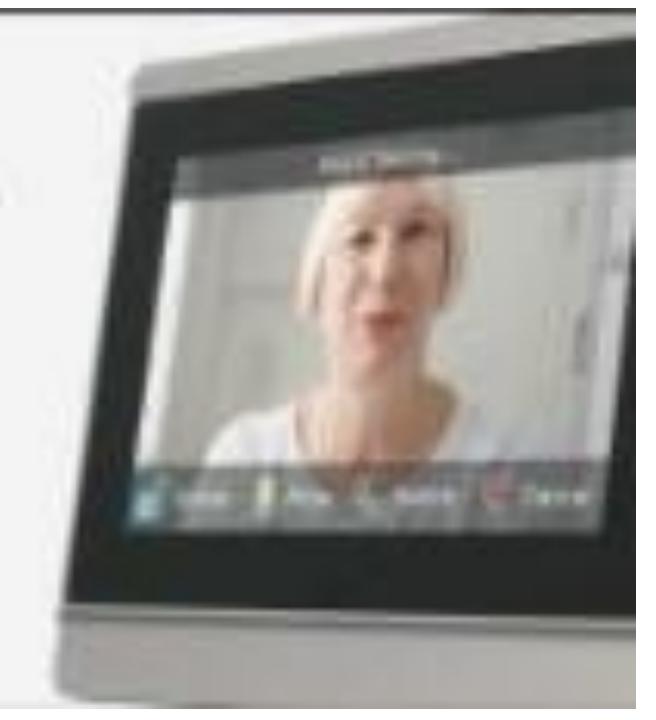
# Mitigating the risks of a digital network upgrade The options

	Analogue	Appello DigitalBridge	Hybrid Solution	SmartConnect	Smart Living Solutions
Digital Network Ready (Mitigated Call Failures)		✓	✓	✓	✓
Dual Speech (i.e Normal two-way conversation)		✓	✓	✓	✓
3s Connection Speed to the monitoring centre			10 - 30s	✓	✓
Simultaneous Calling (no call queues)			Max 2	Max 4	✓
I'm OK notifications			*	✓	✓
Cloud Management application			*	✓	✓
Video/Voice Calling			*		✓
Integrated Video Door Entry			*		✓
Wifi / Bluetooth Connectivity			*		✓
Customisable and branded user interface					✓
Application for functionality on personal devices					✓
3 <sup>rd</sup> Party Integrations					✓

<sup>\*</sup> Model Dependent



APALLIA SERVICE





## **Smart Living Solutions**

Features Snapshot

## LivingHub

- Multiple screen sizes available
- Customisable User Interface
- Multi language User Interface
- Branded User Interface
- Wi-Fi hotspot
- Bluetooth connectivity
- Customise features available to your customers

### **Core Features**

- Digital emergency alarm
- Non-emergency staff calling
- Room to Room voice/video calling between residents
- Resident to resident messaging
- Video door entry
- 'I'm OK' notifications
- Inactivity monitoring
- Site messaging
- Intruder alarm

#### **Add-on Services**

- Access to online services such as housing association applications
- Wi-Fi hotspot, to provide residents access to internet\*
- Bluetooth connectivity
- Suite of assisted living devices to create tailored package of care.
- AppelloApp offering connectivity where ever you are on your own mobile device \*\*
- Home automation including remote control of blinds, lights, heating

<sup>\*</sup> Additional charge for this facility £3 per month

<sup>\*\*</sup> Additional charge for this facility £1 per month









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### **SmartConnect**

## Hard wired social alarm system

- Fully digital Speech Module designed to easily replace existing analogue units using legacy bus wiring (or cat 5/6 structure cabling) in current residential scheme environments
- integral Door control with Door privacy option, large illuminated alarm button,
  "I'm OK" as well as "Away" feature
- High quality hands free full duplex speech
- Supports connectivity for wired triggers, sensors and relay output in the home
- 24 hour battery back up
- Twin servers for added resilience
- Broadband connectivity with 4G SIM backup
- Compatible with Cair and Tunstall telecare peripherals providing interoperability of devices to truly meet individuals needs
- Advanced Fault monitoring with built in redundancy, offering remote fault detection and diagnostics using active polling and 1 faulty module cannot affect the rest of the site even on legacy cabling
- Public Announcement (PA) feature included
- Supports over-the-air (OTA) configuration and programming



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Councils need to develop procurement specifications that entend to include performance, reliability evaluability, and intersperability.

> Approve Sicker Reskl, CAlled Silence Vision 1984

