



DELIVERING INCLUSIVE GROWTH - across the Scottish Borders

# Independent Review of Adult Social Care Implications

NILE ISTEPHAN

30 June 2021

# Only 10 mins!

## What to cover?

- What can Housing Associations build on?
- Challenges and opportunities?
- Aligning 2040 vision for housing with vision for social care?
- A bit about technology?
- What next?

\*My personal views

# What can we build on?

- Pandemic Response
- History of provision
- Community based services
- Agile, flexible, responsive
- Still – too much of a secret – whose fault?

For Eildon:

- Trusted partner (IJB)
- Approach Built on Pillars of:
  - Older Peoples Services
  - Learning Disability Services
  - Care & Repair Services

# Challenges and Opportunities?

- Pandemic response (again)
- Collective memory (more on this later)
- Pressures on current system
  - Not working well enough now
  - Pressures building for future (demographics, workforce)
- Vision / Leadership
- Best Practice – patchy coverage, learning?
- Money
  - Spent on wrong things?
  - Not enough?
  - Cinderella services
- Fresh Start – Public Opinion – Now is the time!

# Alignment of Housing and Care Visions?

- Arguments made – but not effective enough
- Policy and professional barriers - silos
- SFHA/NHS/ACOSVO sessions – really useful
- Creativity gaps
  - Policy responses
  - Funding mechanisms
  - Burden of Risk (ref. Angela Currie – My View of the Sector)
- Systemic Approach (ref. NHS Borders/Care & Repair)
- Standardised approach Vs Let a thousand flowers bloom?

# A bit on Tech!

- Massive untapped potential
- Range of people seem conflicted
- Serious issues to resolve – but not reason not to engage
- Learn from each other

Enhancing infection control for vulnerable people in residential based services

[CivTech 5.0 — Challenge 8 — IoT Scotland and Eildon Housing Association - Bing video](#)



# Eildon and Wallscope - CLARE

- We've been working with an organisation called Wallscope – and now have a prototype 'product' called CLARE
- Although this is being developed with our services specifically in mind, it is adaptable and has applicability to other similar services
- Prototype uses commercially available existing sensors – links them to data we hold in our existing IT systems - and provides a user friendly, intuitive interface
- Sounds a bit of mouthful – see next couple of slides.....



## Dashboard

## Sections

 Care Management Staff Management

## Audit trail

## House 31

Detailed View

Property

Tenants

Devices

## House 31

## Property group:

Station Avenue

## Address:

Station Avenue

Hawick, TD9 0DD

House 31

## Tenants(2)

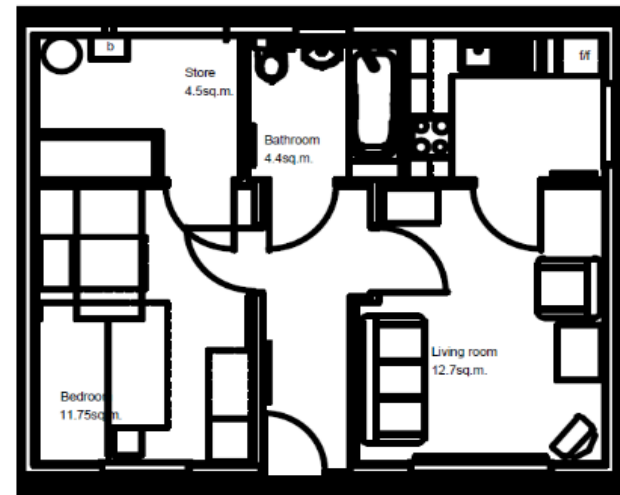
Hannah McGrey

Jonathan McGrey

## Devices(5)

House (5)

Personal (0)





C L A R E

2

Mark Anderson

Dashboard

Sections

Care Management

Staff Management

Audit trail

House 31

Detailed View

Property


Tenants

Devices

Tenants(2)

Hannah McGrey

Jonathan McGrey



Hannah McGrey

Personal Information

Address

Frank Scott Court,  
Hawick, TD9 0DD  
flat 24

DOB

18/07/1938

Mobility

short walks

Parent/guardian contact details

John McGrey (son)  
07536278390

NIN

AB 12 34 56 B

Health & Care

Medications

Day Plan

Interaction Info

Personal Devices

Health & Care

Photosensitive

Uneven gait

Non-specific learning disability

Limited verbal communication

Thermosensitive 

this can cause distress

Neuroleptic Malignant Syndrome 

do not administer anti-psychotics

Asthmatic

Fall prone – use pathway

Risk of roaming

Medications

EILDON

HOUSING

Caring, Committed, Connected, Creative

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# What Next?

## Feeley Report:

- An excellent piece of work (in my view)
  - “unrealised potential”, “unwarranted local variation”, “undervalued workforce”, “current system feels like a guddle”, “need collaboration not competition”, “not more of the same”
- But, so was
  - Christie Commission – Future Public Services
  - Hackett Report – Building Regs and Fire Safety
- The Implementation Gap!
  - Will we end up focussing too much on structures – NCS Vs ‘Local Control’?
  - How to break the cycle and stop the ‘guddle’?
- Collective Memory
  - What we learned – public opinion/sympathy – fears of health being overwhelmed due to deficiencies in social care system
- Poll question – a new, different and ongoing ‘Change Fund’

THANKS



The Weaving Shed, Ettrick Mill,  
Dunsdale Road, Selkirk, TD7 5EB



Main Switchboard: 01750 725 900  
Customer services: 03000 200 217



[enquiries@eildon.org.uk](mailto:enquiries@eildon.org.uk)



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