

# Hopes for the New Regulatory Framework

*‘DOING IT FOR OURSELVES’*

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MAGS LIGHTBODY

**LIGHTBODY**  
CONSULTANCY LTD

# Why is good governance vital?

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- Governing body accountability
- Your business is a business
- Stay ahead of the curve
- Make every penny count
- Customers need US more than ever
- Be the best you can be
- More than....just a good landlord

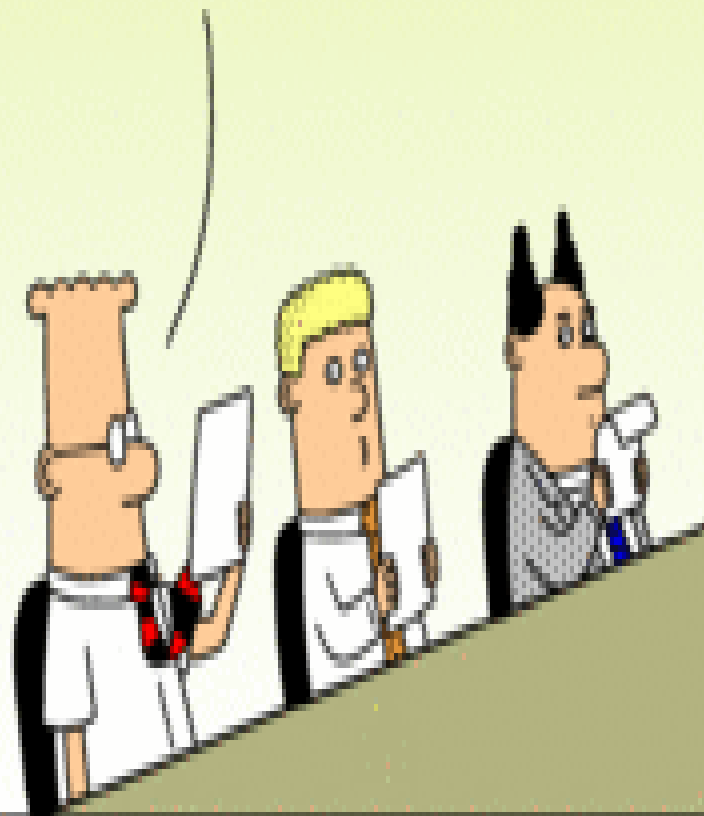


# How do you know you are great?

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YOU SCHEDULED THE  
END OF THE TEST PHASE  
AFTER THE START OF  
THE PRODUCTION PHASE.



Dilbert.com DilbertCartoonist@gmail.com

WE'RE FEELING  
CONFIDENT.

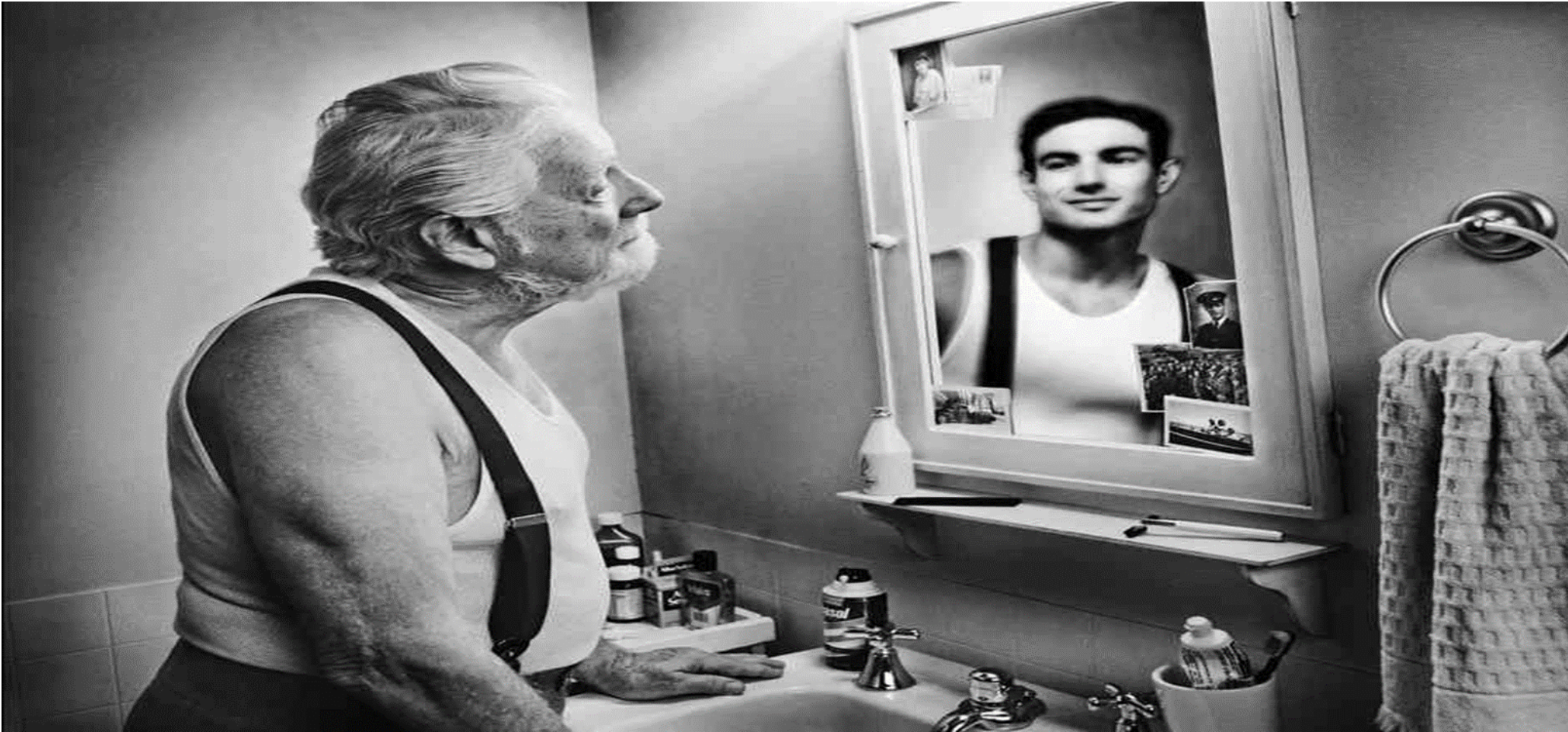


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IT'S TOO BAD THAT  
BEING SMART DOESN'T  
COME WITH SOME SORT  
OF GOOD FEELING LIKE  
THAT.



See yourself as others do?





# Prove it!

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- ✓ Know what great looks like (a template to check yourself against)
- ✓ Gather your evidence
- ✓ Test it (triangulate)
- ✓ Invite scrutiny to test your results

All of this just helps you get better and better!



# Where to look, what to ask

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Board/  
Committee  
governance

Business Plan

Leadership /  
behaviour / skills

Customer results

Strategies /  
Policies /  
Compliance

Structure

KPI's

Staff results

The right people/ business  
tools?

How does it look and feel?





# Business Planning – an extract from SHR guidance

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- *The business plan is a key strategic document which communicates an organisation's vision and objectives, and how it will achieve those objectives.*
- *The business plan should be central to the organisation's strategic decisions and operational decisions should be consistent with the strategic decision set out in the business plan.*
- *Reporting and monitoring systems should be designed to allow managers and those charged with governance to judge the extent to which the strategic aims are being achieved and to make any necessary adjustments in a timely manner*

# Its not me, its you!

Don't trust your own truth!

You only know what you know!

Complacency is the greatest evil!



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*IT'S TIME FOR A CHANGE*



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