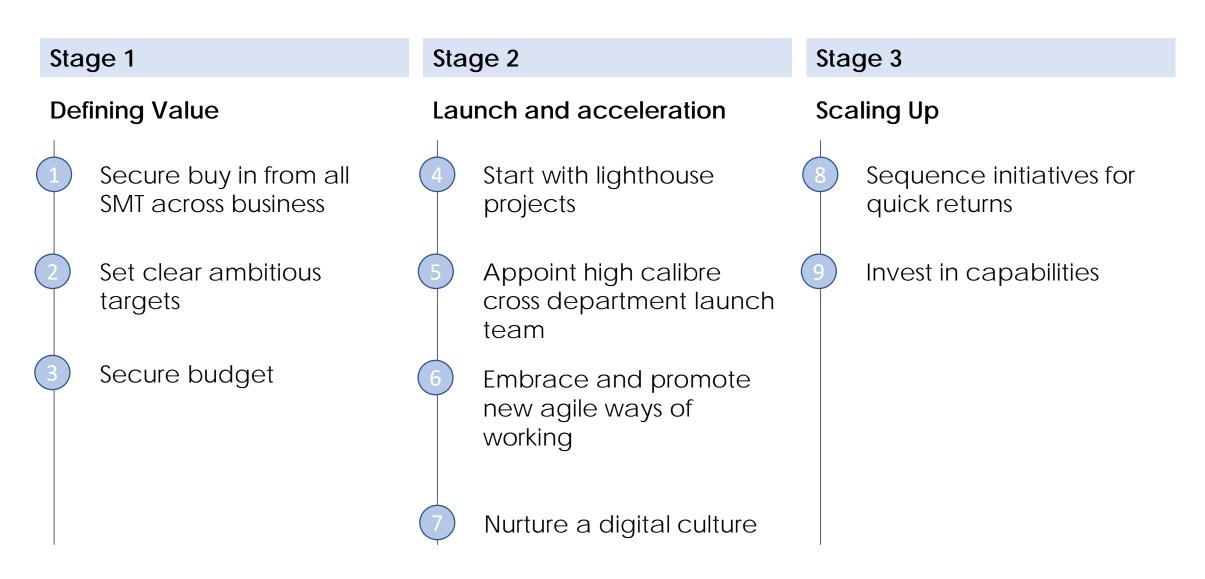
Gary Wilson Executive Director of Property

Key Challenges

| Systems | | Information | Resource | Investment |
|---------|--|---|--|--|
| 3 3 4 | Multiple Software Systems Departments implementing systems independently Systems sitting in Silo's Housing mgmt. systems with limitations | Poor quality asset data No Information on questions EMT were asking Information difficult or time consuming to find | General IT skills gap Small groups of people knowing how to use systems Specialist IT skills gap Vast amount of staff time spent compiling MI | No dedicated budget to resolve these issues. No Cost benefit analysis on current processes and potential improvements |
| | systems with | | | |

Our Steps in digital transformation



Lighthouse Project - Data Warehouse Analytics and Insights

Stage 1 - Key Deliverables

- 1 30 Year Investment Planning
- 2 Repairs &
 Maintenance
 Planning
- Financial NPV
 Planning
- 4 Compliance Management
- 5 Customer Experience Insights

Stage 1 - Key Outcomes

- Simple & Easy to use with little or no training
- Live information from all business systems
- 3) Cloud based

Stage 2 - Key Deliverables

- GIS of all environmental assets
- 2 loT connectivity