

### Background and context.....

- Supports landlords to make the best use of social housing
- Gives landlords more tools to tackle antisocial behaviour
- More flexibility in use of short SST's and further protection for tenants
- Clarifies existing legislation on how short SSTs operate

#### What it covers.....

- The legal framework for allocations
- Assignation, subletting, joint tenancies and succession
- Recovery of adapted properties
- Short SST for Homeowners, Short SSTs for antisocial behaviour and miscellaneous changes to short SSTs
- Streamlined eviction process

#### Allocations.....

- Changes to Reasonable Preference Categories
- Specific requirement to consult on changes to Allocations policy and report on how this was done
- Property Ownership/value of property can be taken into account
- Suspensions-sets existing practice in legislation

# Revised Definition of Reasonable Preference.....

# Applicants who must be given reasonable preference:

- People who are homeless or threatened with homelessness and who have unmet housing needs;
- People living under unsatisfactory housing conditions and who have unmet housing needs;
- Social housing tenants who are under-occupying

## Property Ownership.....

# Property Ownership can be taken into account in allocations – except:

- where the owner cannot secure entry to the property or
- where doing so would put the owner at risk of abuse or
- where it would endanger their health.

Landlords can choose whether or not they will take property ownership into account in allocations

# Assignation, Subletting and Joint Tenancies.....

#### New residency and notification requirements:

- Proposed assignee, subtenant or joint tenant must have notified landlord when the house became their only or principal home (prior notification by tenant also counts)
- 12 month residency requirements for assignation, subletting and joint tenanciesonly starts when landlord has been notified

Succession.....

#### New residency and notification requirements:

- 12 month residency requirement for all levels except spouse/civil partner/joint tenant
- Landlord must have been notified that they were living in the property and the 12 month residency period starts when the landlord is notified

### Recovery of adapted properties......

- Gives landlords more flexibility to recover adapted properties where occupants no longer need them, where they refuse to move out voluntarily
- Recovery will now be allowed even if the house originally let to person/family who did not have the "special needs" to require that accommodation
- Landlords still need to provide alternative accommodation

#### **Short SST for Homeowners.....**

# Short SST can be given to a home owner who cannot live in their own home

#### For example where:

- adaptations are being carried out to the property to enable the home owner and family to live in it
- repairs are being carried out to make the property habitable

Gives the homeowner time to make arrangements for occupying their home

#### **Short SSTs for Antisocial Behaviour......**

- Short SST can be given where their is evidence of ASB within the previous 3 years- reasons must be given
- No need for there to be a previous eviction for ASB or an ASBO
- Increase in initial term of short SST from 6 to 12 months (ASB cases only)
- Short SST for ASB will convert to full SST at end of 12 months <u>unless</u> action taken to evict tenant or extend short SST for further one-off period of 6 months

#### **Short SSTs for ASB.....**

- One-off extension of 6 months can only be made where tenant is in receipt of housing support services
- Eviction process strengthened:
  - Has to have been a breach of tenancy;
  - Landlords will have to specify the alleged breach in the Notice of Proceedings;
  - Tenant can ask landlord to review a decision to seek eviction under s36 of 2001 Act

## Protection for tenants/applicants

- Landlords must give tenants reasons for converting a tenancy to a short SST on antisocial behaviour grounds
- Landlords must give reasons for seeking repossession of a tenancy (all types of short SST)
- Tenants with <u>all</u> types of short SST have a right (within 14 days of notice of proceedings being issued) to ask landlord to review decision to pursue eviction

#### **Eviction – Criminal Convictions**

- New streamlined eviction process for certain cases where there has been a criminal conviction
- Conviction has to be for serious criminal or ASB behaviour in or around social housing and have a serious impact on neighbours/local community
- Has to be a conviction for using house illegally or for an offence punishable by imprisonment committed in or in locality of house
- Tenant has a right to challenge court action (proportionality grounds)

#### When the provisions come in.....

- Allocations and suspensions, short SSTs, streamlined eviction and recovery of possession of adapted properties (Sections 3–11 and 14-15)
  - coming into force date 1 May 2019
- Assignation, subletting, joint tenancies and succession (Sections 12,13)
  - coming into force date 1 November 2019

#### Support for Implementation.....

- Guidance
- Training toolkit
- Sample template letters for notifying tenants
- SSIs amending current statutory notice forms
- Revised Model SSTs
- Revised Allocations Practice guide being finalised

#### What you will need to do.....

- Publicise the changes
- Formally notify tenants
- Revise tenancy agreements
- Review policies and procedures, application forms and tenancy information
- Amend statutory notice forms for SST and short SSTs
- Involve and consult tenants and applicants when reviewing policies and procedures
- Train staff and tenants on the changes
- Establish a review procedure for short SSTs

# Reviewing your Policies and Procedures.....

- Allocations
- Antisocial behaviour
- Succession, assignation, sub-letting and joint tenancies
- Short SSTs
- Tenancy Agreement
- Tenants Handbooks, information leaflets and website

### **Reviewing your Allocation Policy**

- Planning the review
- Training and support-Information and understanding the Allocations Policy and processes
- Consultation
- Analysis, feedback and reporting
- Implementation
  - IT changes and applicant profiling?
- Publicity

## What will you review.....

#### Just the new provisions?

- Reasonable preference categories
- Unsatisfactory housing conditions
- Unmet housing need
- Under-occupation
- Do you want to take Home Ownership into account- and how will this work in practice?

#### Or a more comprehensive review?

#### What will be included.....

- The Allocation Policy itself
- Allocation procedures
  - application checks?
  - offer process?
  - empty house standard?
- Application form and letters
- Tenant and applicant information
- Training

### What the Policy should cover......

- What outcomes Landlords want to achieve
- Weighting for preferences
- Targets, quotas (if relevant)
- Practical matters suspensions, review etc
- Local lettings initiatives
- Exceptional circumstances
- Appeal and complaints

#### Consultation- who to involve......

- Have to consult with:
  - Tenants and applicants on the housing list
  - Registered tenant organisations
  - Any other person landlords see fit to consult with
- Common Housing Registers
  - Reasonable sampling
  - Work with other landlords on best approach
  - Identify applicants who are likely to become tenants

## **Consultation- Key Principles**

- Involve tenants and others from the start
- Having a wide range of ways to get views in a way that people are comfortable with
- Training and support
- Involving all
- Feedback and implementation

## Reporting on the Review.....

- Legal requirement to prepare and publish a report on the consultation
- Agree with the tenants, tenant groups and applicants involved in the review how this will be done and in what format.
- Make it easy! website, newsletter or simply include in the final allocation policy itself.

# Policies, Procedures and other information.....

- Involve tenants and others in the content, design, language and format
- Keep it simple Plain English
- Make it easily available in various formats, on request

# Are you getting ready for commencement?.....

# Over to you!