Why is SFHA interested in innovation?

SFHA members told us:

- They wanted the chance to share innovative ideas

- To have the opportunity to learn about interesting projects other members were doing

- But found it hard to set aside the time to think about the big issues of the future

What are we doing?

- 3 key areas of innovation and thinking

- Innovation Boot-camps

- Wider research and engagement

- Online collaboration

- 6-week project cycles

Housing Innovation Community

150 members of housing innovation community

50% of SFHA members involved

70+ actively involved across **11** innovation projects

Blackwood homes | care | support — elha.com east lothian housing association — WEST LOTHIAN Housing Partnership — FERGUSLIE PARK HOUSING ASSOCIATION — GHA — GRAMPIAN HOUSING ASSOCIATION LTD — Cube

Parkhead Housing Association 1977 – 2017 — Glen Oaks HOUSING ASSOCIATION — cairn ONE OF SCOTLAND'S LEADING SOCIAL HOUSING PROVIDERS — EASTHALL PARK — Dunedin Canmore — river clyde homes Improving lives and places — LINK GROUP

LINSTONE HOUSING — DGHP Working with our Tenants — ORE VALLEY Housing Association — Osprey HOUSING — CLYDE VALLEY HOUSING ASSOCIATION — Caledonia HOUSING ASSOCIATION

Wheatley Group — Sanctuary Scotland — BRIDGEWATER HOUSING ASSOCIATION LIMITED — Places for People — west highland housing — thenue HOUSING — fife housing group

ALMOND HOUSING ASSOCIATION — Trust Housing, Care & Support Provider — 50 Serving Inverclyde since 1968 Cloch Housing Association Limited — EILDON GROUP Caring, Committed, Connected, Creative — ARDENGLEN — Orkney Housing Association Quality Affordable Homes for Orkney

PORT OF LEITH HOUSING ASSOCIATION — OAK TREE HOUSING ASSOCIATION LTD — Loretto Housing — Maryhill HOUSING — ELDERPARK HOUSING — VIEWPOINT joy in later years — Barrhead Housing Association Limited "Creating opportunity for growth and improvement" — hhp hebridean housing partnership

Scottish Federation of Housing Associations

www.sfha.co.uk
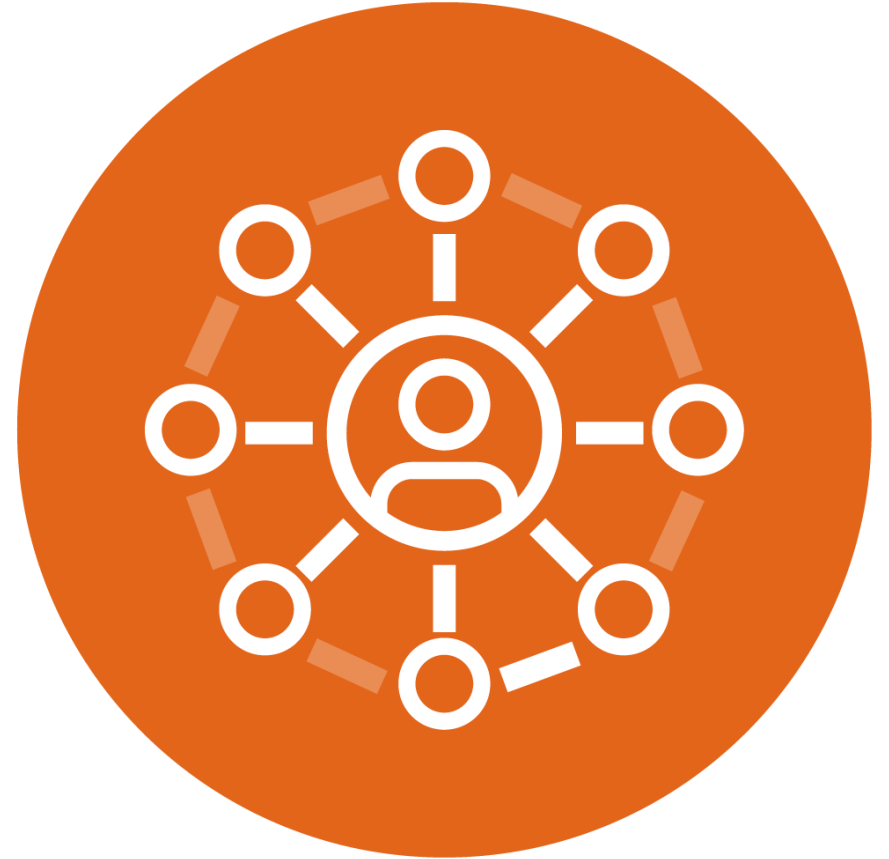
Service Transformation

- What will housing services look like in the future for different types of customers and staff?

- What does this mean for housing associations now?

Home of the Future

- The homes we build today will hopefully be here 100 years from now

- What will people want then, or even in 50 years' time?

- And how can we retrofit, adapt, and maintain existing properties to meet future needs?

Poverty Impact

- How can we evidence the social and economic impact of our work on an on-going basis?

- Can we use data to inform dialogue with tenants and partners which will help evolve our social purpose businesses to meet changing community needs?
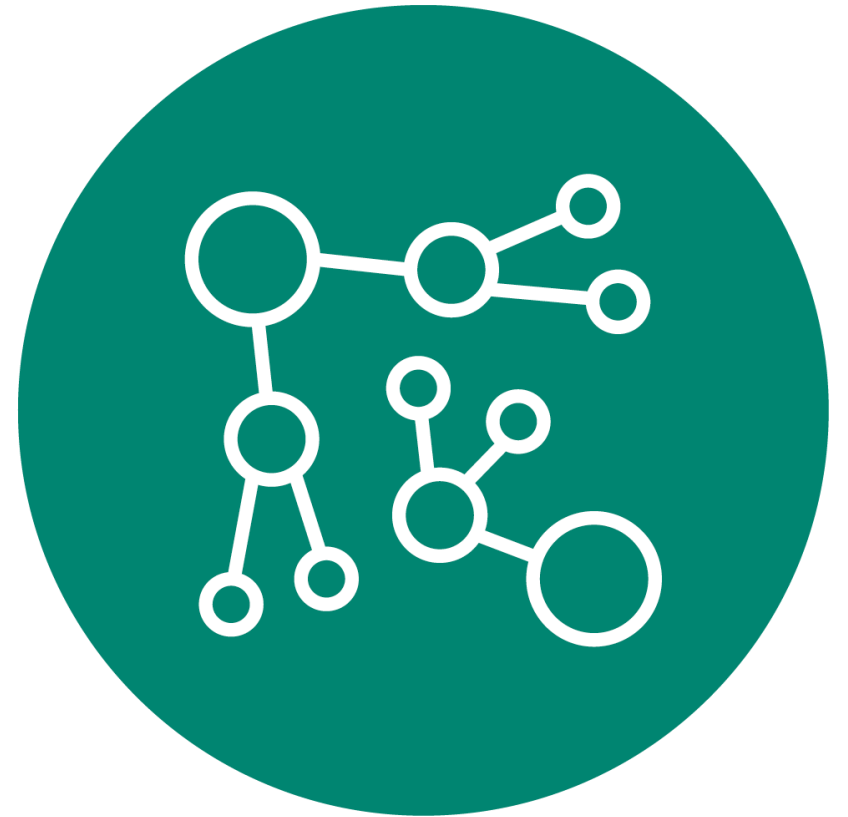
Innovation Boot Camps led to Innovation Projects...

Modern Methods of Construction	Digital Asset Management
Inclusive Living Challenge	Working with Nature
Lived Experience/ Engagement	Measuring Impact
Awareness Campaign	Internet for Tenants
Business & Culture Change	Sector Conversation on the Future

Future Thinking

- How engaged are tenants and staff in developing and testing new ways of working and systems?

- Can you see a service model for the future and the roadmap to get there?

- How will we understand and meet the changing needs of customers integrating trust, time and effort, empathy?

- How can we use data to support effective asset management, and deliver personalised services to tenants?

- What opportunities can we use and create to bring people together digitally and physically?

- Do our ways of working to support collaboration and innovation?

Thank you!

More information on our website:

www.sfha.co.uk/our-work/
policy-category/innovation--future-thinking

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