



**Scottish Housing
Regulator**

George Walker Andrew Watson

**SFHA Chairs' Conference
1 February 2019**

Requirements for all landlords

- › Scottish Social Housing Charter
- › Legal duties- housing, homelessness, equalities, tenant safety
- › Tenant feedback and complaints

Our Annual Assurance Statement

We comply fully with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator’s Framework. This includes that we:

- • **achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services**
- • comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety
- • comply with the Standards of Governance and Financial Management for RSLs
- •

We confirm that we have seen and considered sufficient evidence to give us this assurance.

We approved our Annual Assurance Statement at the meeting of our Board on XX October 2019.







I sign this statement on behalf of the Board.

Chair’s signature:

Date:



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Who and what	When
 <p>SHR publishes new Regulatory Framework and guidance.</p>	<p>End of February 2019</p>
 <p>Regulatory Framework and Guidance goes live.</p>	<p>April 2019</p>
 <p>SHR publishes Engagement Plans.</p>	<p>April 2019</p>
 <p>Landlords submit their first Annual Assurance Statements.</p>	<p>By end of October 2019</p>
 <p>SHR publishes regulatory statuses.</p>	<p>By March 2020</p>
 <p>Landlords submit their 2019/20 Charter returns based upon the new Charter indicators.</p>	<p>May 2020</p>

Self assurance

- › What am I assuring myself on?
- › How am I doing this?
- › How do I know we're being effective?
- › What do I do if not?



Transparency

- › Assurance statement
- › Regulatory status
- › Engagement plan



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...and finally

› Costs and resources



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