TEC in Housing

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TEC in Housing Project

SFHA Annual Conference
11 June 2019
• **TEC Ready** project - 2 year project, showcased reach and contribution and of housing

• Funded by the Scottish Government’s TEC Programme and supported by key partners, SFHA hosting

• Project legacy includes: [www.techousing.co.uk](http://www.techousing.co.uk) and TEC in Housing Charter
Reflecting the reach of the sector
Encouraging involvement
TEC in housing solutions (filmed clips):
6 case study examples:

- Aberdeen City Council - MyChoice
- Albyn Housing Society – Fit Homes
- Blackwood – CleverCogs
- Loreburn Housing Association – ARMED
- Perth and Kinross Council – TEC Strategy
- Tighean Innes Gall – A Tablet for the Patient
· Launched March 2019
· Emphasis on engaging customers, encouraging partnership working and review and redesign of services
· Asks for ‘top 3 priorities’ for TEC in Housing
· Aim for 100 signatories over 2 years
7 Charter Pledges

- Pledge 1 – Opportunity and solution focused
- Pledge 2 – Engaging with the customer
- Pledge 3 – Working in partnership
- Pledge 4 – Preventative analytics
- Pledge 5 – Service redesign
- Pledge 6 – Supporting the workforce
- Pledge 7 – Getting the infrastructure right

Commitment to at least 3 Pledges required
TEC in Housing
Next Phase
2019 – 2021

- Builds on work of TEC Ready and Charter – aims to scale up housing contribution
- Focus will be on customer-centred approaches and service redesign
- Will include Customer Forum – to advise and influence
- Two key enablers for project - Internet of Things and Housing Sector Digital Maturity Audit
www.techhousing.co.uk